NETOP
Remote Control

Product/version/build:

Windows – version 12.74 (2018274)
Portal

Shipping date:

October 8th, 2018

Introduction

These modification notes contain information relating to a maintenance release of Netop Remote Control 12.70 and updates to the Netop Portal.

As a maintenance release, version 12.74 is free for customers who already have a valid 12.70 license. To read more about what's new in Netop Remote Control version 12.70, please refer to the Release Notes at www.netop.com.

If you have questions about your license or wish to purchase an upgrade to Netop Remote Control 12.70, please contact **Netop Customer Service** or your local **Netop Partner** for more information.

Netop Portal references the following: the web interface, the communication profile in the components, and the associated services. No changes are required for customers.

Whitelisted applications – centrally managed using Netop Portal

With this release, it is possible to configure one or multiple applications to be the only applications accessible in a Remote Control session while being centrally managed through the Netop Portal. Whitelisting applications, using the configuration on the Host and on Netop Security Server, has already been made available in NRC 12.72 and NRC 12.73.

How to use with Netop Portal

1. Login into the Portal and go to **Settings** > **Manage** > **Applications** (you must be logged in as an account administrator or higher)
2. Add one or multiple applications that you would like to whitelist.

Figure 1 - Add a new application

3. When creating the **Role assignment**, add the applications you would like to whitelist.

Figure 2 - Edit the role

4. Next time the Guest connects to the Host and the above role assignment applies, only the whitelisted applications will be visible. Note: the Host needs to be upgraded to version 12.74.
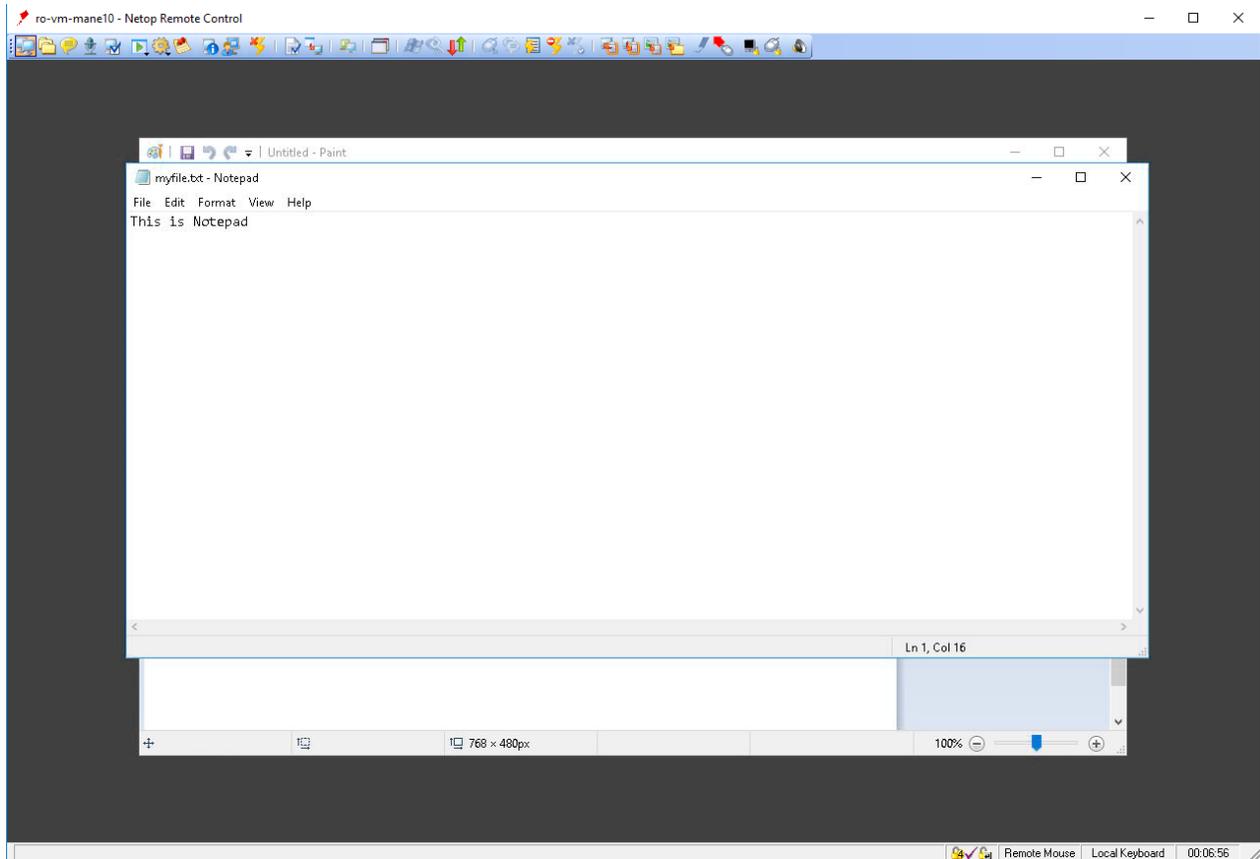

Figure 3 - Remote Control session

The Guest user can switch through the different whitelisted applications, either by just clicking on them (if visible on the screen) or by clicking the new button (🗔) in the toolbar that displays a list of all whitelisted applications for that session. Note: For the button to be present, the Guest needs to be at least version 12.73.
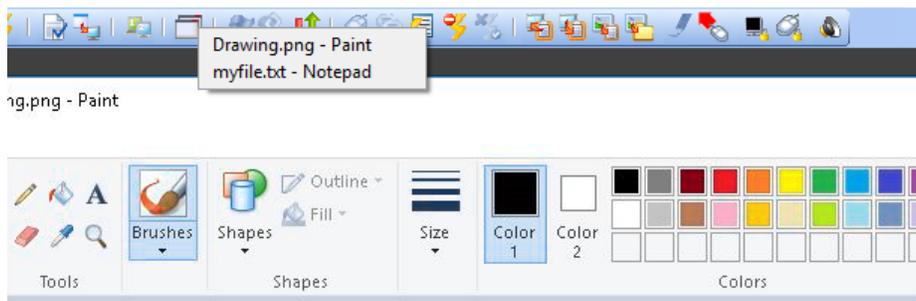

Figure 4 - Switching between apps

More information is available in the [Knowledge base](#) on how to configure whitelisted applications.

Improvements

- Pack'n Deploy allows the packing and deploying of what is needed for Run Program (runprog.ndb)
- When filling in the RSA/RADIUS token on the Guest, the characters are hidden for improved security.

Defects resolved

- NSS does not log the event "password rejected" using LDAP
  Support case ref: NRC-13689

- Sending key combinations that contain ALT, get the ALT key stuck as pressed
  Support case ref: NRC-13405

- Radius information after NSS update does not get saved, if no Radius information previously existed
  Support case ref: NRC-13616

- Passcode for RSA/RADIUS is limited to 14 characters. After the fix, 64 characters are supported.
  Support case ref: NRC-13617

- Remote control window is not updating correctly when using *RC_area* from netop.ini
  Support case ref: NRC-13693

- Security issue related to authenticating to a NSS, which is configured to use itself for authentication
  Support case ref: NRC-13620

- The Host gets stuck while disconnecting when using whitelisting
  Support case ref: NRC-13744

- Web Update automatic download and install does not work
  Support case ref: NRC-12976

- Wrong username displayed on confirm access message for ADFS/AZURE AD/LDAP users
  Support case ref: NRC-13752

Netop Portal Hosting

The existing Netop Portal (portal.netop.com) will be upgraded to the latest release during the following scheduled maintenance windows:

- **EMEA:** Monday 8th of October 2018, 06:30 – 08:00 (CEST/UTC+2)
- **Americas:** Monday 8th of October 2018, 00:30 –02:00 (EDT/UTC-4)
  Sunday 7th of October 2018, 21:30 – 23:00 (PDT/UTC-7)