Case Study LepideAuditor



Key Facts

- New students enrolling and old ones leaving every year created a complex user base of over 18,000
- Auditing manually was too reactive and difficult. They needed a more pro-active approach
- They specifically wanted an easy way to audit logons and AD object changes
- In depth reports and real time alerts on file/folder access were also important
- Lepide met all their core requirements at a reasonable price
- It allowed them to see who, what, where and when changes were made to their Active Directory, Group Policy and SQL Servers.
- It was easy to deploy and gave them responsive, 24x7 support
- Napier now feel more secure and prepared for security, systems management and compliance challenges

Company

Edinburgh Napier University is a public university in Edinburgh, Scotland. It has over 18,000 students across campuses in Scotland and transnational programmes. In 2012 this included nearly 5,000 international students, from more than 100 nations worldwide.

The university has an excellent Business School, which in 2014 was considered the 31st best business school in the UK by Eduniversal.

The Problem

As with all universities Napier were faced with the challenges that come from an ever changing and evolving user base as students enrol and leave every year.

They needed to find a better way of keeping track of critical system changes, access rights and file and folder level activities. They recognised that trying to audit and report on these changes manually was not an effective use of their time. They found it to be too reactive and it became a challenge for them to maintain a secure environment and identify and rectify systems management issues.

Napier's key requirements were to achieve a means of quickly seeing who, what, where and when changes were made to their Active Directory, Group Policy and SQL Servers. They specifically wanted a means of auditing and monitoring logons and Active Directory object changes.



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The Solution

Napier noted that their ideal solution would provide before and after values of changes being made, be able to provide them with extensive reporting and offer threshold alerting. They wanted all this data to be presented in a readable format with an option to subscribe to certain reports as needed. They also wanted to be able to delegate specific reports to a secure web console.

After evaluating three different solutions, they chose LepideAuditor as they found that it offered the best performance, more detailed reporting and all the real time alerts they needed. It managed to address all their core requirements whilst being the most competitively priced option – also offering a site licence to account for the fluctuating user counts. The assistance that Lepide offered towards deployment was also a tangible benefit. They found that the support and deployment engineers were both responsive and available 24x7.

Napier now feel they have a more secure environment and are able to address systems management issues more effectively. Overall they were delighted with the functionality of LepideAuditor Suite and the commitment Lepide had to their successful deployment.



While price is always a factor in the education sector we ultimately **chose Lepide** as they were able to offer us threshold alerting, a decent way of separating out reporting duties to a web console and a site licence with extended support and maintenance

